

## Dutch Content & Customer Service in Berlin

### What we offer

- Good long-term professional perspective and security, thanks to a permanent employment contract
- Active collaboration in a fast-growing company, that got through the Corona-crisis unscathed
- Work-life balance: flexible working hours and full compensation of overtime ("Gleitzeit")
- A lot of responsibility in a young and international team right from the very beginning
- Office in the middle of vibrant Berlin-Kreuzberg
- Office fully equipped with Apple technology (iPhone, Mac,...)
- Regular meetings with the international team

### Your tasks and responsibilities

- You write the camp programs and add them to our websites
- You add and administrate information and texts stored in our database
- You generate valuable content for our product (camp descriptions, FAQ, illustrations)
- You communicate with customers, who want to book a camp or have already booked via phone, e-mail or WhatsApp
- You work well-structured and goal-oriented in our customer service

### Your profile

- You like working with a young and ambitious team
- You are communicative - on the phone as well as via e-mail
- You like writing and editing texts, with a strong sense for details
- You work both structured and creative, showing initiative and promoting your ideas
- You are able to write creatively, originally and to the point
- Fluency in Dutch and English is a must, knowledge of other languages (German, French, Spanish, Portuguese) a plus
- You are willing to learn more about the travel industry, on-page optimization strategies and website traffic analysis
- **Bonus:** You attended a holiday camp - as a child or as a counselor

### About Juvigo

Juvigo was founded by Björn Viergutz in 2015 and has become Europe's most comprehensive booking platform for holiday camps and youth trips. The international team consists of 20 people and is based in Berlin-Kreuzberg.

Please send us your application (CV & Letter of Motivation) to [career@juvigo.nl](mailto:career@juvigo.nl)!

Full time job in Berlin. Unlimited work contract. Flexible starting date but preferably in May 2021.